

Issues of ethics and values

Stakeholder issues

e.g. customer engagement, shareholders

Ways of working

e.g. technology, collaboration, home based

Demographic changes

e.g. ageing population, migration

Day-to-day operations

Financial viability

Staff issues

e.g. health and wellbeing, talent, social care, flexibility

Planetary issues

e.g. climate, resources, governance, ecology, oil

Inspection, regulation, compliance, monitoring

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